

One World Center for Autism, Inc.

Linking those living with autism to their world

www.worldforautism.org

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One World Pediatrics

Making a world of difference for children of all abilities



To all of our Parents and Caregivers....

We at the One World Center for Autism are forging ahead and offering a new way to provide care. As of May 18, 2020, we are fully launching telehealth Primary Care and Autism Diagnostic Services conducted by using 2-way audio video technology.

In the event your provider decides an office visit is more appropriate than a telemedicine consult, see below.....

APPOINTMENTS AND NEW OFFICE PROTOCOL ARE AS FOLLOWS:

If you, your child, or any family member in your household are experiencing the following:

- ✓ Difficulty Breathing
- ✓ Cold/Cough Symptoms
- ✓ Fever
- ✓ Traveled anywhere in the last 30 days
- ✓ Been in contact with someone who has had COVID-19

We will need to reschedule your appointment.

Here are the changes to our office protocol due to COVID-19:

1. Car Concierge: Once you arrive in the parking lot please call us at 301-798-7822 and **STAY IN THE CAR** until a team member notifies you that we are ready to see you. (Your visit may occur in the car or in the office as determined by the provider.)

2. Survey: You and/or you child will also be required to complete a COVID-19 survey to rule out disease or exposure to COVID-19 prior to beginning the appointment.

3. Sanitizing: You will be required to sanitize your hands at the door if entering the business area (hand sanitizer will be provided).

4. Temperature: Your temperature will be taken and recorded upon entry. If you have a fever, we will not be able to see you.

5. Face Masks: ALL patients as well as accompanying adult will be required to wear masks before entering the office.

6. Limit on Adults in our waiting area: We are limiting our families to one accompanying adult per child, adolescent or young adult. No more than one family of two will be allowed to wait in the waiting room at a time.

Please note that safety is our number one concern and these extended measures are to fully protect our team and all our patients.

These protocols are subject to change.